

Community Technology Intern

@NS

Location: Colchester-East Hants Public Library, Truro Branch

Proposed Start Date: July 3rd, 2018

Rate of Pay: \$12/h

Work Term: July 3rd, 2018 – August 25th, 2018 (35 hours/week, 8 weeks, Tuesday to Saturday)

Introduction: Working under the direction of the Executive Director of @NS, and the Administrator of Automated and Technical Services, your job will be to help members of the public learn to use computer hardware and software components. This includes navigating the internet, learning to use certain types of software (eg: Microsoft Office), email, social media and learning to use new hardware like tablets and smartphones in group or one-to-one sessions. We are looking for someone who is highly motivated, a self-starter and a team player.

Duties and Responsibilities:

- Review and update previously created training materials in order to ensure they are relevant.
- Develop lessons, both group and one-to-one, based on need identified in the community.
- Determine what resources are needed for training
- Develop PowerPoint presentation(s) as required
- Create promotional materials (Flyers, posters, online ads, etc)
- Create handouts and cheat sheets for tablets, laptops, mobile devices, software, etc.
- Create an exit survey for one-to-one and group sessions to ensure numbers and type of learning are being tracked
- Create a form to collect as many statistics as possible
- Respond to trends discovered in exit interviews and the local community
- In some Community Technology sites (where the technology exists), demonstrate to the public how to use 3D printers, Lego Robotix, Makey Makey, and other specialized pieces of technology
- Work with traditionally marginalized groups, such as people with disabilities, immigrants and refugees, indigenous people, members of visible minorities, the homeless, children and youth, those with employment barriers, seniors, the LGBTQ community and girls and women to encourage STEM use and to provide support with the navigation of the many resources on the Internet that may help alleviate their plight and increase their interest in technology. Many in marginalized groups traditionally seek out community technology sites as a safe space and a space where they can use resources for free that they may not be able to access.
- Meet with @NS Executive Director (and possibly others) as required for direction and action either online or in person
- Other duties as identified as project moves forward

Qualifications:

- be between 15 and 30 years of age at the start of the employment
- have been registered as full-time students in the previous academic year and intend to return to school on a full-time basis in the next academic year
- Be a Canadian citizen, a permanent resident, or a person who has refugee protection which has been conferred under the Immigrations and Refugee Protection Act and is legally entitled to work according to the relevant provincial/territorial legislation and regulations
- have a valid Social Insurance Number at the start of employment and be legally entitled to work in Canada in accordance with relevant provincial or territorial legislation and regulations
- A successful RCMP Criminal Records Check
- A valid driver's license and access to reliable transportation (proof of insurance required)

Criteria & Skills:

- Must be familiar with and have a working knowledge of hardware like laptops, tablets and smartphones and software like Windows, Android and iOS and Microsoft Office
- Ability to work independently with little supervision
- Comfortable delivering programs to all ages, from small children to seniors
- Ability to meet strict deadlines
- Effective Communicator with strong interpersonal skills and written communication
- Demonstrated experience in dealing with the public and community organizations
- Strong organizational and leadership skills
- Willingness to work evenings and weekends

Please submit resume with cover letter clearly outlining the qualifications and skills you have that match what is outlined above via email to techjob@cehpubliclibrary.ca. In person or via mail to:

Bill Morgan, Administrator, Automated and Technical Services
Colchester-East Hants Public Library
754 Prince St.
Truro, NS, B2N 1G9

Deadline for Applications: Friday, June 1st, at 4:30 PM

We thank all applicants for their interest; however, only those selected for an interview will be contacted.