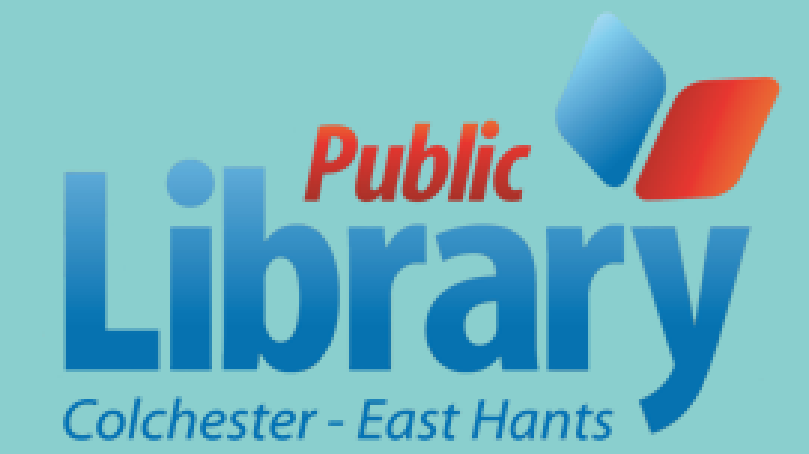


OUR PATH TO REOPENING



WELCOME BACK! WE'VE MISSED YOU.

When we reopen our library facilities, you'll receive the same great service you'd always had from CEHPL, in a new way. There will be public health protocols in place, including limited occupancy, computer use limits, and physical distancing protocols.

We have rearranged our spaces, expanded our cleaning protocols, and trained our staff to ensure that your future visits to our branches are as safe and convenient as possible.

Thank you for your continued support and patience as we reintroduce and reimagine our services! We look forward to seeing you at the library soon.

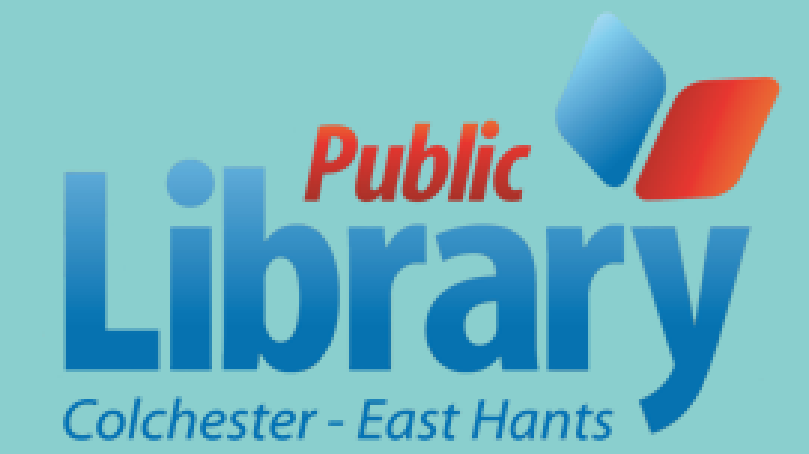
The Library is encouraging all visitors to:

- Stay home if you're feeling unwell.
- Wear a non-medical mask.
- Wash your hands when you enter the building (accessible washrooms are available).
- Maintain at least six feet of distance from staff and other patrons.

Here's what the Library is doing to keep you safe:

- Limiting the number of patrons in our locations.
- Asking you to limit your time in the library to give others the opportunity to use our resources given our capacity limits.
- Reducing seating and asking patrons not to congregate.
- Reducing the number of computers to maintain physical distancing.
- Posting new signage, floor markings, and visual cues to guide traffic and provide clear direction.
- Using physical barriers at service points.
- Quarantining returned library materials for 72 hours.
- Increasing frequency of cleaning for high-touch areas.
- Encouraging frequent hand washing.
- Encouraging mask use where physical distancing is not possible.
- Staff are staying home if they're not feeling well.

OUR PATH TO REOPENING



DON'T FEEL COMFORTABLE COMING INTO THE LIBRARY? HERE'S ALL THE WAYS THAT YOU CAN CONTINUE TO ACCESS LIBRARY SERVICES AND RESOURCES REMOTELY:

- All of our branches are continuing to offer a contactless pick-up service-- **Library Take-Out**. Contact your local branch for more details.
- We are offering a temporary, expanded **Books by Mail** service, which allows you to get your reading / viewing / listening materials delivered directly to your residence via Canada Post. This service is open to all residents of Colchester and East Hants counties. Contact 902-896-4194 or bbmce@cehpubliclibrary.ca with your order.
- Staff continue to provide **information services** remotely and are happy to answer your questions 1:00-5:00pm Monday, 10:00-8:00pm Tuesday-Thursday, and 10:00-5:00pm Friday-Saturday. Call us at 902-896-4193, email us at anstc@cehpubliclibrary.ca, or leave us a message on Facebook.
- Explore our [E-Library](#) to read, watch, listen, and learn, FREE with your library card!
- Use our [Library Card Signup Form](#) to request/renew a library card and place holds using our online catalogue.
- Browse our [Library at Home blog](#) for booklists, craft ideas, resource guides, and more!
- Attend our virtual programs and connect with us online! Kids and Teens: register for one of our [Summer Reading Clubs](#) for a chance to win some awesome prizes!

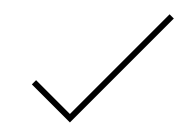
STAY TUNED.

We will be sharing service updates and guidelines on our website and social media—including what to expect when branches open, and how to help reduce risk and keep our staff and visitors safe.

OUR PATH TO REOPENING



LEVEL 6



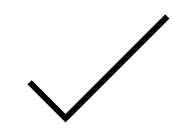
Provide virtual services and online programming.



All locations remain closed to the public.

All book returns closed (no returns allowed).

LEVEL 5



Expanded Books by Mail service available across the region.

Book returns open.

Virtual services and online programming will continue.



All locations remain closed to the public.

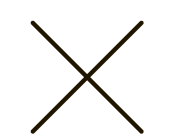
LEVEL 4



Curbside pick-up available at all locations.

Some delivery services will resume.

Virtual services and online programming will continue.



All locations remain closed to the public.

LEVEL 3

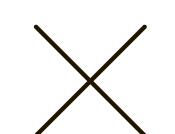


Limited access to library facilities with physical distancing protocols in place.

Patrons can:
-pick-up holds
-borrow and return materials
-access computers.

Books by Mail and Curbside pick-up available at all locations.

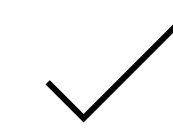
Virtual services and online programming will continue.



Stacks will be closed (browsing of materials will remain online).

No room bookings.

LEVEL 2



Increased access to library facilities with physical distancing protocols in place.

Open hours may vary.

Small in-person programs may resume with additional safety measures.

Patrons can:
-pick-up holds
-borrow and return materials
-access computers
-browse the stacks.

Books by Mail and Curbside pick-up available at all locations.

Virtual services and online programming will continue.



No room bookings.

LEVEL 1



Open hours return to normal.

Patrons can:
-pick-up holds
-borrow and return materials
-access computers
-browse the stacks
-attend in-person programs
-book meeting rooms.

Delivery services will fully resume.

Books by Mail and Curbside pick-up available at all locations.

Virtual services and online programming will continue.

NORMAL SERVICE

All locations are fully reopened, and all services are fully restored to pre-pandemic levels.

LEVELS 6-1

Phone and virtual information services available.

Monday / 1pm-5pm
Tuesday-Thursday / 10am-8pm
Friday-Saturday / 10am-5pm

Please note: CEHPL will be moving from a Service Level 4 to a Service Level 2 effective July 14.

All services and timing of reopening are subject to change. Visit lovemylibrary.ca for your latest service updates.